



THE CITY OF MARLBOROUGH'S COMMUNITY CHOICE POWER SUPPLY PROGRAM CONSUMER NOTIFICATION FORM

Dear Marlborough National Grid Basic Service Consumer:

The City of Marlborough is pleased to announce that it has selected Hampshire Power as the supplier under a municipal aggregation for its Community Choice Power Supply Program ("City's Program"). Hampshire Power will provide electric power supply for all National Grid Basic Service consumers in Marlborough. This letter is intended to tell you about this program for electric power supply. The savings to be realized under the City's Program is provided in the chart below. In accordance with state law, it also informs you of your rights and options if you choose not to participate in the Program.

YOU WILL NOT NOTICE ANY CHANGE. The only difference you will see is that Hampshire Power will be printed under the "Supply Services" section of your monthly bill. You will continue to receive one bill from National Grid. You will continue to send your payments to National Grid for processing. National Grid will continue to respond to emergencies, read meters and maintain the distribution and transmission lines. Reliability and quality of service will remain the same. Furthermore, you will continue to have all existing consumer rights and protections.

GUARANTEE OF SAVINGS. As you may know, National Grid's Basic Service rates are set to rise significantly on November 1, 2014. The City's Program is designed to offset this rise in rates, stabilize rates for one year, and guaranteed savings during the period from November 1, 2014 to April 30, 2015.

COMPARATIVE RATES AND TERMS

	City's Program (Supplier Services Only)	National Grid Basic Service (Supply Services Only)
Rate Residential Commercial/Streetlight Industrial	\$.12858/kWh \$.12858/kWh \$.12858/kWh	\$.16273/kWh \$.15228/kWh \$.17488/kWh
Duration	December 2014– December 2015 <i>(Rates apply to service beginning and ending on the days of the month that your meter is read in your service area.)</i>	November 1, 2014 – April 30, 2015 <i>(Residential and Small Commercial rates change every 6 months, Large Commercial and Industrial rates change every 3 months)</i>
Exit Terms	NO PENALTY CHARGE	May receive a reconciliation charge or credit

YOU DO NOT NEED TO TAKE ANY ACTION to participate in the City's Program.

ALL BASIC SERVICE CONSUMERS will automatically be enrolled in the City's Program and start benefiting from the lower rate beginning on the day of the month in December 2014 that your meter is read. This date varies by service area. Your meter reading date is shown on your bill.

CONSUMERS SHOULD MONITOR RATES in March when new National Grid's rates will be set for the May 2015 – November 2015 period. Consumers can opt-out of the City's Program with no penalty charge at any time and return to National Grid's Basic Service.

PROGRAM ANNOUNCEMENTS, UPDATES, AND RATE CHANGES will be posted on the City's website at www.marlbrough-ma.gov under News & Announcements and the Municipal Aggregation Directory Tab and/or Quick Links.

BUDGET PLAN OR ELIGIBLE LOW-INCOME DELIVERY RATE CONSUMERS will continue to receive those benefits from National Grid.

IF YOU HAVE ALREADY CHOSEN A COMPETITIVE SUPPLIER ON YOUR OWN you will not be enrolled in the City's Program. You will continue to get your electricity from that Competitive Supplier. If you wish to enroll in the City's Program, you will need to opt-out of the program you have chosen by following that Competitive Supplier's opt-out instructions and then opt-in to the City's Program.

IF YOU DO NOT WISH TO PARTICIPATE IN THE CITY'S PROGRAM you may: 1) Opt-out and continue paying National Grid's Basic Service rate; or 2) Opt-out and choose your own Competitive Supplier (if one is available to you).

HOW TO OPT-OUT

Fill out, sign, and return the enclosed postage paid card **OR** visit www.colonialpowergroup.com/marlborough/ and click the opt-out button, then fill out and submit the Opt-Out Form. You may also call Colonial Power Group, Inc. at 508-485-5858, or Hampshire Power at 413-584-1300 to opt-out of the program.

ANY TIME AFTER ENROLLMENT you can still opt-out with NO PENALTY CHARGE. If you choose to opt-out after the initial enrollment, you may submit an Opt-Out form at www.colonialpowergroup.com/marlborough/ **OR** call us toll-free at (866) 485-5858 **OR** call Hampshire Power at (413) 584-1300 and ask to be placed on National Grid Basic Service

IF YOU FAIL TO PAY YOUR BILL IN A TIMELY MANNER consistent with the requirements of Massachusetts law, you may be switched back to the National Grid Basic Service.

Basic Service consumers in the City of Marlborough will receive further notification of this Program on their December 2014 bill from National Grid.

BEWARE OF OTHER ENERGY OFFERS You may receive direct mail, phone calls, or even visits to your door from energy marketers. These companies are NOT associated with the City's Program or with National Grid. If you have questions about any offers you receive, please call 508-485-5858.

FOR FURTHER INFORMATION regarding the City's Program you can visit our website at www.colonialpowergroup.com/marlborough/ or call us toll-free at (866) 485-5858. To learn more about Hampshire Power visit: <http://www.hampshirecog.org/programs-and-services/electricity-services/hampshire-power>

Colonial Power Group, Inc. is an energy broker chosen by the City of Marlborough to facilitate the Community Choice Power Supply Program.

Este es un aviso importante. Por favor asegure que se traduce.

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